

Terms & Conditions

Food Stall Terms and Conditions



All stalls must comply with health requirements of the Food Act and Food Regulations 2006 and the Food Safety Standards supervised by the Royal Borough of Windsor & Maidenhead Council.

Maidenhead Festival Volunteers will be monitoring food stalls during the Festival. Premises found with inadequate facilities will be requested to comply. Stallholders who refuse to comply will not be allowed to operate.

Every operator will need to submit a proposed stall set-up plan for assessment by one of the Maidenhead Festival Committee to ensure the site complies with the requirements of the Act. They will also need to submit information on what they propose to sell during the event.

1. General Health Requirements

- All food handlers must provide proof of formal qualifications in their field e.g. Food Hygiene Certification
- All persons engaged in the preparation or sale of food shall:
 - Wear clean and appropriate clothing
 - Ensure they keep themselves and their work area clean
 - Long hair kept tied back
 - Ensure hands are clean, before commencing or resuming work and after visiting a sanitary convenience, smoking, handling a refuse container, handkerchief or nasal tissue.
- No smoking in any food stall, van or other place where food is to be prepared and/or sold.
- Food shall be stored at least 75cm above the ground for protection from contamination.
- All food is to be protected from contamination by dust, flies, vermin, breath or handling:
 - By display in bain-maries (where possible fitted with sliding doors), refrigerated cabinets or behind sneeze-proof shields.
 - Food must be stored within a sealed cabinet, plastic film or food grade paper or plastic bags or covered with a food grade plastic film.
 - Squeeze-type dispensers, in covered containers must dispense sauces and other condiments.
 - Whole fruit and vegetables are exempt from this requirement
 - There is a legal requirement that food vendors must provide a food-approved thermometer, which is accurate to + or - 1 C. This will enable food vendors to monitor food deliveries, production, display and storage.
- Temperatures
 - Cooked food must be kept at a temperature above 60C until the time of sale.
 - Bain-maries, keep running at a temperature (approx 80C) this maintains your food at 60C.
 - Food containing meat, poultry, fish, eggs, dairy products or potentially hazardous food must be stored at below 5C. Frozen food must be stored at below -15C.
 - Meat and seafood to be kept iced down on trays or in eskies, when waiting use in the kitchen.

2. Remember: "Keep it hot or keep it cold, or don't keep it at all."

- Cooked foods should be stored for no longer than 4 hours
- Use tongs or suitable implements for the serving or cooking of foods.
- Food stalls or vans are not to be used for sleeping purposes or to store bedding, clothing or animals.
- No raw timber is permitted in food preparation areas. (i.e. benches, cutting boards, wooden spoons)
- Protection must be provided for the public against deep fryers barbecue plates and hot food displays. Direct heat cooking appliances must be suitably shielded
- All food displayed must be covered from direct sunlight.

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3. Food Preparation Areas

Minimum Requirements for Food Preparation areas:

- Roof
 - Free from cracks or other defects
 - Weatherproof
 - Cover the entire food prep area and scullery
- Walls
 - Smooth, impervious, non-absorbent, non-toxic
 - Easily washable
 - Non-flammable near cooking equipment
- Floor
 - Raised to at least 10cm (4 inches) off the ground
 - Non-slip, impervious non-absorbent
 - Free from cracks, crevices or other defects
 - Easily swept and washed
- Water Supply
 - Connected prior to commencement of trade
 - Adequate supply of hot and cold water available at all times
- Lighting
 - Adequate to provide a safe work environment
- Hand Wash Sink
 - Located in an accessible position in the food prep area
 - Supplied with clean running water. Alcohol cleansers or other alternatives will not suffice
 - Provided with liquid soap and paper towels
 - Be used only for hand washing and be separate from utensil basins
- Double Bowl Sink
 - Size adequate for requirements
 - Includes adequate drainage area for utensils
- Prep Surfaces
 - Constructed of or covered by smooth, impervious, non-absorbent, non-toxic material
 - Used solely for food preparation
 - Free from cracks, crevices or other defects
 - Easily washed with an appropriate cleaner
- Hot & Cold Food Storage Unit
 - Adequate for requirements, with a light inside cold room
 - Thermometer or temperature gauges provided
 - Able to maintain food at appropriate temperatures
- Personal Effects/Chemical Storage
 - Stored away from food preparation areas

4. Pre-packaged Foods (Including foods such as cakes, biscuits, confectionery and jams that are wrapped, sealed or packaged).

Foods such as such as these can be sold subject to the following:

- Prepared in licensed food premises. (Proof of such license is to be forwarded to the Maidenhead Festival Committee 21 days prior to the commencement of the Festival).

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PART 2: MAIDENHEAD FESTIVAL REQUIREMENTS

Application Closing Date

- Closing date for applications is 2pm on 28th February 2024.
- Applicants will be notified via email if they have been successful or not.

Support Material

- All support material must be received no later than 28th February 2024 and must include the following:
 - Photographs of your stall in operation
 - Copy of current Public Liability Insurance Certificate for festival period.
 - Copy of Food Hygiene Certificates for your staff
 - Evidence of Food Hygiene Rating
 - Gas safety Certificate
 - Electrical Inspection Certificate
 - Evidence of 'Due Diligence' System

Payment

- Food Pitches cost £400 per single unit for the whole weekend.
- Payment in full must be received no later than Friday 8th April 2024 by direct debit

Bank: Natwest
Sort code: 60-13-35
Account no: 49532472
Account name: Maidenhead Festival
Ref: [Payee's to quote reference e.g. Name of your stall or business]

- Your application will be terminated if payment has not been received by the due date.

Cancellation

- If the stallholder wishes to cancel this contract more than 60 days prior to the Festival the Maidenhead Festival Committee may retain 50% of the total site fee. Any cancellations after this date will not be refunded.

Parking

- There is a free parking facility at Hines Meadow Car Park for all stall holders and their staff, as cars are not allowed to stay onsite unless they form part of your unit. Festival organisers will issue you with one car parking pass for the duration of the weekend.

Insurance

- £2,000,000 Public liability insurance is compulsory for all stallholders.

Vehicles

- **During the setting up period:** Stallholders are only permitted to have one vehicle onsite
- All vehicles must be moved from site by 9.30am, unless they form part of your food stall.
- **WE ARE SERIOUS ABOUT SAFETY!** Any stallholder or staff member found driving a vehicle on site between 9.30am and 6pm will be escorted off site. This will be considered grounds for forfeit of your deposit.

Trading Hours

- Food Stall holders will be expected to operate throughout the entire Festival minimum hours 10am – 10.30pm on Saturday and 11am to 9.30pm on Sunday.

Subletting

- Food stall holders shall not be entitled to assign, share or sublet all or part of their site without prior written consent from the Festival organisers.

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Right of Veto

- The Organisers of the Festival retain the right to enter upon the site of any food stall at any time and remove any article, sign, picture or printed matter which, in our opinion, is either not eligible for display or is considered offensive.

Pre-recorded Amplified Music

- Use of amplifiers or loud speakers, including CD or MP3 players, by stallholders is prohibited.

Stall Presentation

- Maidenhead Festival organisers will reject any stall that we consider to be dirty or not up to standard.
- All stallholders must keep within the space of their stall. No freestanding adverts or signs are allowed.

Rubbish & Recycling

- Each stall holder is responsible for their own waste disposal
- All litter must be taken home and not left onsite or put in the bins around the park.
- Any rubbish left behind or deposited in the bins will incur a fine of £200.
- The Stalls Manager will inspect your site before you leave the Festival.

First Aid Kit

- Food stalls must have a suitable First Aid Kit available for staff use.

Fire Extinguisher / Fire Blanket

- To comply with the Fire and Rescue Service Act 1990 and the Building Fire Safety Regulation 1991, food outlets must have at least a 20B (E) Dry Chemical (or equivalent) fire extinguisher. Any food vendors using a deep fryer must have a 40B(E) Dry Chemical Powder (or equivalent) fire extinguisher. All stalls must have a Fire Blanket. All equipment must have a current test tag.

Hazardous Substances

- There are substances that may be used in a food stall that are considered hazardous. The most common are LPG gas, Spray and Wipe, dishwashing detergent, hand sanitiser and cooking oil.
- If you store or use hazardous substances you need to:
 - Make sure all chemical containers have a label on them that clearly identifies what they are and the main safety information about the chemical (eg 'Flammable'; 'Toxic if swallowed'; 'Avoid contact with skin'). Do not use old drink or food containers to store chemicals
 - Do a written risk assessment for all "hazardous substances" to help you figure out how you can use the chemical safely. It is a good idea to keep that written risk assessment onsite.
 - Put in place those things you decide to do in your risk assessment to make using the chemical safer.
 - Train people who have to use the chemical in how to use it safely.

Cleaning Fluids

- Only biodegradable ecologically sound detergents and cleaning fluids will be permitted for use.

Water:

- Please note there is no onsite water supply, you will need to bring enough with you for the weekend.

Handwashing facilities:

- All food vendors must have clean running water handwashing facilities within their stalls to maintain hygiene.

Electrical Requirements

- We will be providing power, via a generator, for all food traders
- **You must notify Maidenhead Festival organisers no later than 1 June 2024 of your power requirements**
- A qualified electrical engineer will do an inspection before we connect you to the power source. If it is deemed your kit is inadequate or unsafe you will not be connected and Maidenhead Festival takes no responsibility for loss of earnings as a result.

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Gas Requirements

- Please ensure that your stall complies with the following gas regulations as set out by the Gas Safety Regulations **before you arrive onsite.**
- All gas systems to be used at the Festival are required to be compliant with the related standards and legislation.
- Gas cylinders must be installed on a firm non-combustible base and be chained to an independent support.
- Your system must have a pressure test point.
- The maximum length of any flexible hose for a commercial elevated appliance is 1.2m
- No gas cylinder with a capacity above 4.5kg is to be installed in a tent or building.
- Gas cylinders are to be located in a clearly accessible location with no hindrance to the inspector.
- Appliances are not to be near flammable materials or vapours. Allow 1.5 metre distance. If your appliance is near the wall of a marquee or a refrigerator you will need to use fireproof material (e.g. Fibro) between the appliance and the wall.
- Ring burners must have a fire resistant material under them at least 6mm thick.
- For safety reasons gas cylinders above 9kg (20lbs) may only be transported on site by the QFF Contractor. If you are transporting your own 9kg gas bottles only one per vehicle.
- All gas systems to be used at the Festival are required to be compliant with the related standards and legislation. All gas appliances are to be an approved appliance under the Queensland legislation and have A.G.A. or Q.G.A approval. You will not be able to use appliances certified for outdoor use indoors and visa versa.
- All mobile catering vans must have a Gas System Compliance Certificate no older than 12 months issued for them and be compliant for commercial purposes.
- Gas systems fitted up on site must be completed by a licensed person and a new Gas System Compliance Certificate issued for that gas system for the period of the event. Any non-compliant gas systems identified by Inspectors will be shut down until rectified by a licensed person.

Smoking

- We do not expect food stall operators to smoke within the vicinity of their stall

Alcohol

- The festival is an alcohol-free zone, it cannot be sold or consumed within the park. Any stall holder found to be consuming alcohol will be asked to leave immediately.

Environmental Policy

Working with food and drink vendors to ensure a greener, more sustainable event.

At Maidenhead Festival, our aim is to minimise our environmental impact and where possible, avoid the creation of unnecessary waste. Our aims are threefold.

1. Reduce food waste.
2. Reduce single use plastics.
3. Ensure appropriate disposal and recycling.

1. Reduce food waste

- Food waste is now considered to be the third largest contributor to climate change (after USA and China). It is hard to predict how much food will be eaten at an event and as a result, over catering is common leading to food waste.
- Could more accurate predictions be made based on last year's consumption?
 - Can any of your food be sourced locally? This will help reduce carbon emissions with regards to food transport.
 - We are working to ensure that at the end of each day, volunteers will be on hand to share out surplus food with local charities and homeless shelters. Please assist volunteers with the collection of any surplus food.

2. Reduce single use plastics

The extent of our plastic pollution problem is terrifying. Current estimates show that at least 8 million pieces of plastic are entering the oceans every day. Our ability to recycle plastic has been dramatically overstated and it's currently believed only 9% of global plastic is actually recycled. The solution lies in reducing our reliance on plastic in the first place. The main culprits at festivals are bottles, cups, straws, cutlery and condiment sachets. At Maidenhead Festival, we will be asking festival go-ers to bring a reusable water bottle and are working to ensure there are places where they can refill.

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- Instead of plastic bottles, consider shifting to water sold in glass bottles or aluminium cans. Aluminium is easy to recycle and can be recycled again and again with no loss of quality.
- Please avoid plastic condiment sachets and instead, bring large pump dispensers for ketchup and sauces and consider paper sachets for salt and pepper.
- Plastic straws should be replaced with paper alternatives.
- All plastic plates, containers and cutlery must be replaced with cardboard or compostable alternatives.
- Encourage people to only take the napkins they require. With 12,000 people expected to attend over two days, if everyone took just one extra napkin, that's a lot of wasted napkins!

3. Ensure appropriate recycling and composting

Maidenhead Festival are working closely with the council to ensure on site disposal of recycling, landfill and composting.

- Point people towards the water refill stations.
- Politely remind people to dispose of their 'rubbish' in the appropriate bins.

From 2023 food traders must commit to the following:

- Single-use plastic drinks bottles will not be available to purchase at Maidenhead Festival.
- We only allow compostable or reusable plates and cutlery – including drinking straws. All cutlery used by market stalls must be made from FSC-assured wood.
- Disposable single-serving sachets, like those used for sauces or sugar, are not supplied or available anywhere on-site.
- All coffee, tea and drinking chocolate sold on site must be Fair Trade, and sugar must be either Fair Trade or British.